

# COMMUNITY SURVEY

The information collected from this survey is CONFIDENTIAL and will only be used by the Gettysburg Area Recreation Authority.

**Gender:**  Female  Male    **Residence:**  Borough  Cumberland Township  Other: \_\_\_\_\_

**Number of people in your household:** Under Age 10: \_\_\_\_ Age 20-24: \_\_\_\_ Age 35-44: \_\_\_\_ Age 55-64: \_\_\_\_  
 Age 10-19: \_\_\_\_ Age 25-34: \_\_\_\_ Age 45-54: \_\_\_\_ Age 65+: \_\_\_\_

**1. Have you or members of your household participated in any recreation programs at the "Rec Park" during the last twelve months?**  Yes  No    \* **In general, do you come alone or with others?**  Alone  With Others

**2. What attracts you to the Rec Park? (Check all that apply.)**

- Biking                       Bring children to playground     Exercise                       Play Sports     Relax     Sightseeing  
 Skate Boarding     Time with family or friends     Volunteer     Walk Dog     Jogging     Picnic  
 Walking                       Special Events                       Other: \_\_\_\_\_

**3. How often do you use the "Rec Park"?**  Daily     Weekly     Monthly     Occasionally     Rarely

**4. Please check ALL the ways you learned about programs and activities at the "Rec Park".**

- Program Guide                       Town Newsletter     Newspaper     Flyer/Brochure     Radio     Website  
 Friends/Neighbors     Parks/Rec Staff     Other: \_\_\_\_\_

**5. Rate the quality of programs in which you or family members participated?**  Excellent  Good  Fair  Poor

**6. Rate the overall condition of the "Rec Park" facilities:**  Excellent  Good  Fair  Poor

**7. Do you believe Park & Recreation programs provide an economic benefit to the area?**  Yes  No

**8. Do you believe well maintained park facilities enhance property/home values?**  Yes  No

**9. In your opinion, what improvements (renovation or upgrades) should be made to the "Rec Park"?**

- Playground Area     Field Lighting     Park Benches     Additional Equipment     Shuffle Board  
 Basketball Courts     Parking Lot     Ball Fields     Skate Park     Other: \_\_\_\_\_  
 Fitness Trail     Picnic Shelters     Picnic Tables     Handicap Accessibility  
 Main Building     Rooms     Amphitheater     Restrooms

**10. How far do you travel to get to the "Rec Park"?**  0-1 miles     1-3 miles     3-5 miles     Over 5 miles

**11. Please rate the following aspects of your "Rec Park" experience.**

|                    | <u>Poor</u>              | <u>Fair</u>              | <u>Good</u>              | <u>Excellent</u>         | <u>N/A</u>               |
|--------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Cleanliness        | <input type="checkbox"/> |
| Amenities          | <input type="checkbox"/> |
| Hours of Operation | <input type="checkbox"/> |
| Safety             | <input type="checkbox"/> |
| Maintenance        | <input type="checkbox"/> |
| Staff Friendliness | <input type="checkbox"/> |
| Enough Space       | <input type="checkbox"/> |
| Overall Value      | <input type="checkbox"/> |

**12. Please provide any additional comments regarding your experience or suggestions on how we might improve customer service. Also, please note any ideas for improvement to features, services, or new programming.**

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We appreciate your participation in this survey and invite you to contact us at: 717.334.2028 if you have any questions. Please bring this survey with you to the Community Public Hearing on May 14, 2013 or drop it off at the Borough Building or Township Office prior to the meeting.